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Dear CPC Member,

We wanted to share a couple of updates regarding the CPC Virtual Care Task Force.

The CPC Virtual Care Task Force is reviewing and researching the telehealth guideline. They, along with the CPC board of directors, appreciate your feedback and experience and have included a short survey.

Please take **5 minutes** to answer this short survey **by** November 15th, 2022

CPC Virtual Care Survey

Please see below for information on the Task force mandate and timelines (also available in PDF form HERE).

The College of Pedorthics of Canada: Telehealth/Virtual Care Task Force

Purpose: The purpose of the Task Force is to review and propose recommendations concerning the resource guide for The College of Pedorthics of Canada ("CPC"), regarding telehealth and virtual care guidelines.

Mission: To determine if Pedorthic care done via telehealth and virtual care methods meet The College of Pedorthics of Canada standards of care (this includes the assessment and treatment plan including dispensing of products).

Values: To protect the public and the integrity of the Pedorthic profession.

Objectives: Review the current CPC Telehealth Resource Guide to identify its relevance today and propose recommendations to the CPC board for shortterm and long-term use based on the following objectives:

1. Compare and contrast telehealth and virtual care documents from allied health professions, including professions who dispense foot orthoses.

2. Provide current research on the following: virtual assessments, hands on ROM and palpation vs visual and functional assessments, role of hands-on testing, scanning technology (self-scanning), the efficacy of foot positioning when casting for custom foot orthoses.

3. Survey the CPC registrants to determine their level of knowledge of virtual care, to know how virtual care is currently being used, and to get a sense of how registrants perceive virtual care in the present and future of our profession.

4. Provide research on liability issues, if they exist, for virtual care. (ie. should a patient fall in their own home while performing an assessment)

5. Consider feedback from the Insurance stakeholders.

6. Form an educated informed response to the following question: What parts of the C Ped. (C)'s scope of practice can be performed virtually without compromising the quality of care?

-This should include but may not be limited to: all aspects of a Pedorthic assessment, footwear assessment, orthotic design, casting, orthotic fitting/dispensing, orthotic modification, footwear modification, use or fitting of supplementary supplies such as toe spacers, etc., treatment plan follow-up.

-Are there specific aspects inside our scope of practice that do not meet our standard of care if done virtually?

7. From an equity perspective, are there situations that could be looked at as exceptions to the

rule or standard?

Task Force Members: The Task Force is chaired by CPC's Vice Chair and is composed of 6 CPC members and CPC office administrative support:

-4 CPC member representatives

-2 CPC board members

-1 member of the public

Timelines:

1. November update from the task force: present 1 objective

2. December update from the task force: present 1-2 objective(s)

3. January update from the task force: present 1-2 objective(s)

4. February update from the task force: present 1-2 objective(s)

5. March recommendations from the task force

6. The CPC Board will review the objectives from the task force concurrently each month

7. The CPC Board will review the telehealth resource guide with the task force recommendations by April

Glossary of terms: For the purpose of the CPC Virtual Care task force and the member survey, the definitions for Telehealth and Virtual care are defined as follows:

-Telehealth: the medium used for delivery and facilitation of remote healthcare via smartphones, tablets and computers (ie. Email, phone calls, text messages, video calls, etc).

-Virtual Care: any interaction between patients and Pedorthists, occurring remotely (not in person)

using digital communication.

Jordanna Jones, C. Ped (C) Chair, The College of Pedorthics of Canada

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🔀 Forward

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